



Interface
Clinical Services

INTRODUCING:

INTERFACE CLINICAL SERVICES

INTERFACE CLINICAL SERVICES LTD (ICS) IS THE LEADING INDEPENDENT PROVIDER OF CLINICAL SUPPORT SERVICES, WORKING WITH THE NHS AND INDUSTRY PARTNERS TO DELIVER IMPROVED PATIENT OUTCOMES THROUGH AN EXPERIENCED TEAM OF CLINICAL PHARMACISTS.

Whilst medicines management and medicines optimisation are at the core of our service offerings, beyond that our **data insight** capabilities, understanding of the **patient journey** and **clinical experience** ensure that we deliver so much more.

Working across all levels of the NHS from practices and GP federations to CCGs and secondary care, ICS deliver innovative services and solutions that use clinical expertise and analytical data to optimise treatment, streamline care and achieve improved outcomes for patients.

THE CLINICAL KNOWLEDGE AND EXPERTISE OF OUR CLINICAL PHARMACIST TEAM IS CENTRAL TO EVERY ASPECT OF ICS AND THE SERVICES WE DELIVER.

ICS remains the only organisation in the UK healthcare sector to capitalise on this unique skill-set with a fully employed, nationwide pharmacist team.

ICS continually invest in the skills and capabilities of our national clinical team, whilst recognising the importance of working locally with stakeholders to embed local guidelines and formularies into our projects.

This unique perspective allows us to develop bespoke services enhanced by national levels of experience and understanding.

The independent clinical services provider
www.interface-cs.co.uk





Interface

Clinical Services

Last year alone, ICS delivered over 3,500 clinical reviews, remote services and patient facing clinics throughout the UK.

All ICS clinical services have been expertly created by our Service Design Team and provide clinical support for clinicians, practice staff, and when requested, directly to patients.

ICS deliver clinical review services in a range of therapy areas, including stroke prevention in atrial fibrillation (AF), osteoporosis, diabetes, asthma and chronic obstructive pulmonary disease (COPD), to name just a few. And we're continually working with healthcare organisations to create new reviews and tailored services to meet the needs of the locality.

Many clinicians are caring for multiple patients with several co-morbidities, ICS can focus on individual conditions and therapy areas to optimise treatment whilst enhancing the patients overall care and improving outcomes.

Enhancing care in this way not only **improves** the patients' experience, it can improve their overall **quality of life** by streamlining treatments in an effective and efficient manner.



With an ever increasing pharmacist presence within primary care, ICS can assist healthcare organisations and clinicians maximise the additional expertise this affords. This can include:

- The provision of bespoke or standardised clinical review services.
- On-site medicines management and medicines optimisation services.
- Enabling patient support and educational services to ensure patients have access to expert clinical advice without taking up valuable clinician time.
- Remote clinical support utilising the ICS Attend2 toolkits.
- Assistance with QOF achievement and prevalence improvement.

ICS have been partnering with healthcare organisations since 2004, working to improve clinical outcomes at all levels of the care process, from providing key insight into research and development through to service delivery within primary care, secondary care and also within the social sector, working with key healthcare professionals to enhance patient experience and improve patient outcomes.

WHY USE INTERFACE?

In stroke prevention in **atrial fibrillation (AF)** alone, ICS pharmacists highlighted and recommended over:

14,000

previously untreated patients for treatment. This potentially saved the NHS

£11m

and prevented

700+

patients from suffering severe life-affecting symptoms.

WHAT OUR CUSTOMERS SAY...

"ICS have conducted clinical audits at our practice for a number of years now, particularly around long term conditions. The work delivered is of the highest quality and their recommendations are not only evidence based, but pragmatic. We would highly recommend ICS to any other GP Practice if they want detailed audit work with easy to follow reports and intervention summaries which aid patient care and quality improvement".

CAROLINE PIKE

Clinical Nurse Manager, Plymouth



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